



# APCSS LINK NEWSLETTER

## DKI APCSS LINK

### Portal tips

#### THE HELP DESK

February 2017

We have several ways for you to obtain help with the portal.

1. One is to email us at [apcsslinkadmin@apcss.net](mailto:apcsslinkadmin@apcss.net) . You can simply click the large blue "contact us" button.
2. You can, without logging on to the portal, click the help link at the top right of the site page. "[Frequently asked questions](#)" link located at the bottom of the site page. This will take you to a page with tips on how to resolve different issues.
3. You can submit a [Help Desk](#) request. Click on the link at the bottom of the site page. The next page is a form that you can complete with your question. If you already know your username and password but have a different question, you should first log on and then return to this form with your question. If you know how to take a screen shot, attach it to your question by clicking the add a file link at the bottom of the form.
4. If you are an APCSS Alumni and need to know how to contact your Alumni Association or have any Alumni related question you can contact the Alumni association by clicking the [AlumniDivision@apcss.org](mailto:AlumniDivision@apcss.org) link.
5. If you have a question for our PAO office such as publishing your articles contact us by clicking the link [pao@apcss.org](mailto:pao@apcss.org)



**TIP:**  
Don't loose your password  
and don't share it.